bit.ly/questionnaireHCIsdr

Questionnaire HCI

Hello. We are Steven, Darren and Ryan, 4th semester students from Binus University. We would like to ask for you help in filling this questionnaire out. Thank you for your willingness!

1. How old are you?
2. How often do you use straws in a week?
   1. 0-2 times
   2. 3-5 times
   3. > 5 times
3. Are you interested in buying straws made from environmentally-friendly materials?
   1. Yes
   2. Maybe
   3. No
4. Which environmentally-friendly materials would you most likely use to replace plastic straws? (You can choose more than one)
   1. Stainless Steel
   2. Glass
   3. Bamboo
   4. Paper
   5. Others…
5. How often do you purchase items online in a month?
   1. 0-2 times
   2. 3-5 times
   3. > 5 times
6. Which ecommerce website/application do you usually use? (You can choose more than one)
   1. Tokopedia
   2. Blibli
   3. Shopee
   4. Lazada
   5. JD. ID
   6. Other…
7. What makes you interested to buy products from an ecommerce website/application? (You can choose more than one)
   1. Promotions/discounts that are offered
   2. Reviews and testimonies from previous customers
   3. Return and exchange policy
   4. Affordable prices
   5. Wide variety of item choices
   6. Others…
8. In your opinion, what factors can provide a secure feeling towards online payments? (You can choose more than one)
   1. Mandatory login feature
   2. Various payment options
   3. Order updates
   4. Professional website design
   5. Others…
9. Which payment method do use most often? (You can choose more than one)
   1. E-wallet (Go-Pay, OVO, Dana, etc.)
   2. Credit card
   3. Bank transfer
   4. Virtual account
   5. Payment on Delivery
   6. Others…
10. Which websites do you think have good design?